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ACADEMIC ATTAINMENT

PhD in Development Administration, National Institute of Development Administration, Bangkok, Thailand, 2016.

MA in Southeast Asian Studies, Chulalongkorn University, Bangkok, Thailand, 2005.

MSS in International Relations, Dhaka University, 1997 (held in 1999).

BSS in International Relations, Dhaka University, 1996 (held in 1997).

HSC in Humanities, Rajshahi Board, 1992.

SSC in Social Science, Rajshahi Board, 1990.

PROFESSIONAL TRAINING (HOME)

- 1. Asian Development Bank (ADB), Bangladesh, TOT on Managing for Development Results (MfDR), 15–19 July 2007
- 2. UNDP and Economic Relations Division (ERD), Training on Formulation of Projects/Programs, 24–28 June 2007
- 3. Academy for Planning & Development (APD), *Planning & Project Management*, 02 August 17 September (42 days) 2003
- 4. Bangladesh Computer Council (BCC), Statistical Analysis Using SPSS, 78 hours, 2003
- 5. Bangladesh Public Administration Training Centre (BPATC), Foundation Training Course, 12 November 2001 11 March 2002
- 6. Bangladesh Public Administration Training Centre (BPATC), *Training of Trainers Course (TOT)*, 28 August 10 September 2001
- 7. Bangladesh Public Administration Training Centre (BPATC), Special Course on Social Research Methodology for Trainers 26 May 31 May 2001
- 8. Bangladesh Public Administration Training Centre (BPATC), *Trainers Workshop on Curriculum Development/Revision: Reproductive Health and Gender Issues*, 15–19 April 2001
- 9. Bangladesh Public Administration Training Centre (BPATC), Computer Application Course, 16 January 12 February 2001

PROFESSIONAL TRAINING (ABROAD)

- 1. University of Alabama at Birmingham, USA, Short Course on Leadership in Public Sector, 2-22 May 2018.
- 2. Administrative Staff College of India (ASCI), Hyderabad, India, General Management Programme for Senior Executives: Session-120, 7 January 1 February, 2013
- 3. Asian Institute of Technology (AIT), Thailand, *Trainer Development and Strategic Planning Workshop Supporting BPATC Institutional Development*, 18 November 1 December 2012
- 4. Asian Development Bank (ADB), Nepal, *Training of Facilitators on Results-focused Project Design and Management*, 5–12 March 2008

MEMBERSHIP OF PROFESSIONAL ASSOCIATIONS

Bangladesh Society for Training and Development South Asian Network for Public Administration

LANGUAGE PROFICIENCY

Bangla and English

COUNTRY VISITED

Azerbaijan, Cambodia, India, Myanmar, Nepal, South Korea, Sri Lanka, Thailand, Vietnam, USA

RESEARCH

- 1 Grievance redress system in Bangladesh: Experience of the service seekers of field-level offices
- 2 Understanding the field level innovation teams in Bangladesh, 2020
- Proactive transparency and outward accountability in the public sector: The perspective of the frontline public bureaucrats in Bangladesh, 2016 (PhD dissertation)
- 4 Contributed 3 chapters in a research project on "fiscal policy and administrative reforms for inclusive growth in ASEAN", at NIDA, Thailand, 2014
- 5 Taking fertility below the replacement level: Concerns of the rural people in Bangladesh, 2012
- 6 Understanding *Monga*: The chronic hunger in the northern districts of Bangladesh, 2011
- 7 Socio-economic background of the civil servants of Bangladesh: An exploratory study
- 8 Introducing e-governance in Bangladesh: An assessment of e-readiness of government officials, 2007
- 9 South Asian economic integration: Challenges and opportunities for Bangladesh, 2007
- Institutions of accountability: Election commission background paper, Institute of Governance Studies, BRAC University, 2008
- 11 Bangladesh's engagement with ASEAN: Retrospect and prospect, 2005 (MA thesis)

PUBLICATIONS

- Public Sector Organizational Culture: Experience from Frontline Bureaucracies [Book Chapter in A Closer Look at Organizational Culture in Action], IntechOpen, DOI: 10.5772/intechopen.91177. Available at https://www.intechopen.com/online-first/public-sector-organizational-culture-experience-from-frontline-bureaucracies, February 2020.
- The Rohingyas: ASEAN's image and responsibility, *Bangladesh Journal of Public Administration*, Vol. XXVI, No. II, 2018, pp. 17-28.
- Proactive transparency and outward accountability of frontline public bureaucracies: An integrated model, *International Journal of Productivity and Performance Management*, Vol. 67, No. 4, 2018.
- The effect of organizational factors on the transparency behaviour of street-level bureaucrats: The Bangladesh perspective, *International Journal of Humanities and Social Science Innovation*, Vol. 6, No. 8, 2017, pp. 18-26
- Socioeconomic background of the civil servants of Bangladesh: A study of 22 cadres recruited during 1999-2008, *PROSHIKHAN* (an English journal of training and development), Vol. 20, No. 1, January June 2012, pp. 41-57.
- Bangladesh's engagement with ASEAN: Retrospect and prospect, *Bangladesh Journal of Public Administration*, Vol. XIV, No. I & II, 2005, pp. 75-141.
- Recent trends in global economic relations: Challenges for south Asia, *PROSHIKHAN* (an English journal of training and development), Vol. 11, No. 2, July December 2003, pp. 35-54.
- 1 Contributed to the State of Governance in Bangladesh 2007: Expectations, Commitments, Challenges, *Institute of Governance Studies, BRAC University*, May 2008.
 - **Book Review**

"Hungry for trade: How the poor pay for free trade" by John Madeley, (Zed Books, London, 2001) published in the *Bangladesh Journal of Public Administration*, Vol. X, No. I & II, 2001.

SEMINAR PAERPS

- Factors affecting metro rail ridership: Citizen's views in Dhaka city, presented in the 2020 Annual Conference of the Asian Association for Public Administration (AAPA) held at Shanghai Jiao Tong University in Shanghai, China on 25 September 2020.
- Organizational culture of the frontline public bureaucrats in Bangladesh, presented at the 7th International Conference on Public Administration and Development, 5-8 February 2020, held at BPATC.
- Performance measurement and management challenges in achieving SDGs in Bangladesh, Presented at the international conference on information and knowledge management, 25-27 June 2019, held at BPATC.
- 4 Can the Citizen's Charter Reduce Information-Asymmetry and Become an Effective Accountability Tool? Presented at the international conference on information and knowledge management, 25-27 June 2019, held at BPATC.
- Conference paper on How organizational factors affect transparency behaviour: A study in the streetlevel bureaucracy in Bangladesh, presented at the KAPA 2016 International Conference in South Korea.
- Seminar Paper on *The Stateless Rohingyas: ASEAN's Image and Responsibility* presented in the Southeast Asian Studies Symposium on "Southeast Asian Studies in ASEAN and Global Context", organized by Southeast Asian Studies Program, Graduate School, Chulalongkorn University, 2 June 2014.
- Seminar Paper on Research in public administration training and role of BPATC presented on 24 June 2012 organized by Bangladesh Public Administration Training Centre, Savar, Dhaka
- Seminar Paper on *People's expectations and effectiveness of Upazila Parishad: Striking the balance*, presented on 25 February 2010 organized by Bangladesh Public Administration Training Centre, Savar, Dhaka

RESEARCH INTERESTS

Transparency and accountability, organization and management, public policy, globalization and regional cooperation

AREA OF INTEREST/SPECIALIZATION

Research Methodology, Transparency and Accountability, Organization and Management, Public Policy, Globalization and Regional Cooperation